Dhanshri Agarwal **UX Designer**

EXPERIENCE

DeFiner Lab

UI/UX Design Intern

- Revamped Typelt, a Web3 mobile and web platform, by crafting intuitive navigation and clear call-to-action elements, enhancing visual hierarchy, which resulted in a 10% increase in conversion rates and a 15% boost in user engagement.
- Executed comprehensive A/B testing and Usability testing to inform a data-driven enhancement strategy for Typelt's Ambassador recruitment page.
- Collaborated with cross-functional teams, including product managers, engineers, and designers, to facilitate rapid prototyping and feedback loops, ensuring seamless integration of design elements, and successfully shipping the Tpelt product.
- Contributed to the design of a cross-platform scalable design system for ZooEx, a DeFi platform, ensuring user interface cohesion and alignment with strategic business outcomes and user objectives.

Indiana University

Graduate Associate Instructor (Part-Time)

- Guiding 150+ students in Computer and Information Ethics course, encouraging advanced research and critical thinking for adept handling of ethical challenges in computational systems and enhancing awareness and **decision-making** skills.
- Instructing 50+ students in the Human-Computer Interaction and Programming course, delivering expert advice on UI design, and implementing qualitative and quantitative testing methodologies.

Arnita Consultants Pvt. Ltd.

UX Designer

- Spearheaded an end-to-end website overhaul by creating user journey mapping to identify critical touchpoints, resulting in a 16% increase in client acquisition within the first guarter.
- Conducted 8+ stakeholder interviews and heuristic evaluations to optimize the content, search system, and information architecture, reducing cognitive load and enhancing overall user experience.
- Tailored typography, color schemes, and designed 15+ illustrations, reinforcing visual coherence throughout the website.
- Developed a component library for Afita Constructions that streamlined design consistency and cut down repetitive task completion times by 32%.

Freelance Work

UI/UX Designer

- Spearheaded competitive analysis and market trend evaluation to develop a code-ready B2C e-commerce fashion website.
- Engineered and refined **30+ wireframes**, high-fidelity mockups, interactive prototypes, and micro-animations using Figma, leading to a 54% increase in user retention.
- Orchestrated a user feedback loop through surveys, driving a 10% increase in product discoverability.

DCOOP Architects

Architect

- Directed end-to-end design for 3 architectural projects by implementing a Tender Drawing framework and collaborating with MEP consultants, resulting in enhancing processes and achieving a **15% operational efficiency**.
- Devised user-centric and visual storytelling strategies for high-impact public interventions for the Ente Kochi urban design competition, securing a Top 6 position at a national level.
- Facilitated interactive design workshops for interns on foundational design principles and project management techniques.

EDUCATION

Master of Science in Human-Computer Interaction

Indiana University Bloomington

Coursework: Introduction to HCI, Experience Design, Information Architecture, Interaction Design Methods, Product Management, Design Strategy, Visual Design

Bachelor of Architecture

University of Mumbai

Aug 2022 - May 2024 (Expected)

June 2014 - April 2019

SKILLS & TOOLS

UX Design: Ideation, UI/UX Design, Experience Design, Information Architecture, Wireframing, Prototyping, Journey Mapping, Visual Design, Style Guides, Card Sorting, User Flows, Storyboarding, Responsive Design, Design Systems

UX Research: Competitive Analysis, Design Workshops, Contextual Inquiry, User Interviews, Persona Development, Affinity Mapping, Design Thinking, A/B Testing, Usability Testing, Cognitive Walkthrough

Tools: Figma, Sketch, InVision, Axure RP, Framer, Balsamiq, Zeplin, Miro, Adobe Creative Suite, Autodesk AutoCAD, Blender, HTML, CSS Collaboration: Agile UX, Cross-Functional Collaboration, Problem Solving, Team Leadership, Adaptability

Minneapolis, MN (Remote)

July 2023 - Sept 2023

Bloomington, IN

Aug 2022 - Present

Dec 2021 - May 2022

Mumbai, India (Remote)

April 2021 - Dec 2021

Mumbai, India

March 2020 - May 2021

Mumbai, India



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