

# Sanika Nitin Patwardhan

UX Designer and Researcher

## WORK EXPERIENCE

### Indiana University | Kelley School of Business

Graduate Assistant | August 2023 – Present | Part-time

- I help **guide and evaluate** discussions for a cohort of 250 students in a core business course.

### Indiana University | IU Libraries

UX Researcher | October 2023 – Present | Part-time

- I am dedicated to **advancing the accessibility** of IU Libraries' websites.
- Responsibilities include - **Recruiting a participant pool** for user research and testing, assessing the current website accessibility standards, redesigning the current website post-analysis

### Extentia - A Merkle Company

UX Designer | November 2020 – June 2023

- Spearheaded the successful completion of over **20 projects within the automotive sector**, including a B2C-connected application for motorcycles.
- Led end-to-end design phase of a used motorcycle reselling platform, from research to wireframing. **Optimized UX** increased engagement and sales on the **client's online platform by 15%**.
- Drove **key phases of the project lifecycle** including requirements gathering, estimation, planning, UX audits, research planning, user research, benchmarking, market analysis, information architecture, and wireframing.
- Conducted user interviews and synthesized insights to inform IA and wireframes for an electric bicycle e-commerce site. Enhanced UX led to a 20% increase in online conversions.
- **Collaborated with cross-functional teams** of designers, developers, and product managers to deliver innovative **B2C platforms with timeline restrictions**.

### Connexis Technologies

UI UX Consultant. | March 2020 – October 2020

- Conducted research activities, built user journeys, user flows, Information architecture, UI Design.

## SKILLS AND TOOLS

### Design

Requirement Gathering, Project Planning and Estimation, Research Design, Survey Design, User Research, Information Architecture, UX Audit, Wireframing, Prototyping, Data Analytics, Information Visualization, Testing Design, Universal Design.

### Tools

Figma, Adobe XD, Invision, Adobe Illustrator & Photoshop, Microsoft Office, Jira, Miro, Tableau, Google Analytics, HTML5 and CSS3.

### Soft Skills

Time Management, Communication, Problem Solving, Collaboration, Presentation Skills, Storytelling, Critique and Feedback.

## CONTACT

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## EDUCATION

### Indiana University Bloomington

Master of Science – Human-Computer

Interaction

August 2023 – May 2025

### Avantika University

Bachelor of Design – User Experience Design

September 2017 – August 2021

## EXTRACURRICULAR

### ADPList.org – Design Mentor (From July 2021)

- Mentoring students in the areas of portfolio development.

## ADDITIONAL CERTIFICATIONS

### Yale University

Introduction to Psychology

In Progress

### University of Michigan

HTML5 & CSS3

Completed

## ACHIEVEMENTS

### Research Scholarship

Topic - Liquid Packaging

- I played a key role in overseeing research activities from planning till analysis, distilling valuable insights from the findings, and effectively communicating them through visual presentations.