

Jordan Jaques

Product Designer

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Work Experience

Associate Instructor | Indiana University Bloomington
Aug 2024 – Present | Bloomington, IN

- Interaction Design Graduate AI (I-300), Issues in Collaborative Design Graduate TA (C-381), Bio Materials (C-480) AI.
- Support undergraduate students with coursework, including facilitating discussions, offering feedback, and assisting with project logistics.

Contract Researcher | DORIS Research
Aug 2024 – Present | Indianapolis, IN

- Conducts qualitative research - user interviews, ethnographic surveying.

Furniture Designer | KSM Woodworking
Dec 2023 – Present | Indianapolis, IN

- Led materials research and developed large-scale sculptural furniture designs with a focus on ergonomics and user experience.
- Applied human-centered design principles to create furniture pieces that prioritized comfort and functionality for local institutions.

User Experience Intern | DORIS Research
May 2023 – Aug 2024 | Indianapolis, IN

- Conducted qualitative research (user interviews, surveys, ethnographic studies) to identify user pain points and inform design decisions.
- Created user flows, wireframes, and prototypes to translate research insights into actionable design solutions.
- Facilitated ideation sessions, collaborating with diverse teams to brainstorm and refine design concepts.
- Managed multiple projects, ensuring timely delivery of research insights and prototypes to clients.

Education

M.S. Human-Computer Interaction
Indiana University
Aug 2024 – May 2026
Bloomington, IN

B.S. Comprehensive Design
Indiana University
Jul 2020 – Dec 2023
Bloomington, IN

Skills

UX Design: Wireframing, journey mapping, prototyping, information architecture, problem identification, sustainable interaction design

Design Tools: Figma, Sketching, Illustrator, Revit, Rhino, AutoCAD, InDesign, Gravity Sketch.

Prototyping & Development: HTML5, CSS, C/C++ (Arduino IDE), 3D printing, paper prototyping.

Research: Ethnographic surveying, user interviews, data collection/synthesis, usability testing.

Collaboration: Cross-functional teamwork, project management, detail-oriented, communicative.